


Top Ten Skills Important in the Workforce

2015

-  1. **Complex Problem Solving**
-  2. **Co-ordinating with Others**
-  3. **People Management**
-  4. **Critical Thinking**
-  5. **Negotiation**
-  6. **Quality Control**
-  7. **Service Orientation**
-  8. **Judgement + Decision Making**
-  9. **Active Listening**
-  10. **Creativity**

2020

-  1. **Complex Problem Solving**
-  2. **Critical Thinking**
-  3. **Creativity**
-  4. **People Management**
-  5. **Co-ordinating with Others**
-  6. **Emotional Intelligence**
-  7. **Judgement + Decision Making**
-  8. **Service Orientation**
-  9. **Negotiation**
-  10. **Cognitive Flexibility**